



# ACADIANA AREA HUMAN SERVICES DISTRICT

Serving Acadiana with Quality Compassionate Care

## Acadiana Area Human Services District

### Ad Hoc Committee Meeting Minutes

#### Tyler Behavioral Health Clinic

November 21, 2019

**Members Present:** Micah Moscovis (Chair/St. Landry Parish); Carol Broussard (Iberia Parish); Janise Hardy (Secretary/Vermilion Parish); Quinta Thompson (Governor Appointment/Lafayette Parish); Yasmin Welsh (Lafayette Parish)

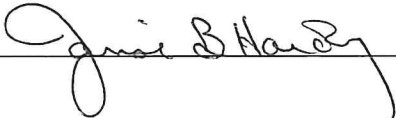
**Members Absent:**

**Employees:** Brad Farmer, Executive Director; Jennifer Stelly, Director of Human Services; Tynese Breaux, Director of Clinical Services; Yancey Mire, Director of Behavioral Health; Tammara Smith, Corporate Compliance Officer

**Others:**

Agenda Item	Discussion	Action
Call to Order		Call to order Micah Moscovis at 6:09 p.m.
Roll Call	5 board members personally present	
Quorum	5 board members personally present	Secretary announced a Quorum present.
Solicit Public Comment Requests	Public Notices were posted at the AAHSD clinics and on the website. Open meeting laws are available.	
Public Comments/Input	No public comments.	
Review Nov 13 Minutes and discuss Comments	Board Chair Micah suggested that Member Quinta would be best suited to understand the mental health/ education related concerns that were voiced during the Nov 13 <sup>th</sup> meeting. Member Quinta suggested that the Procedure for intake should be widely disseminated and that would eliminate some of the confusion, but it is her belief that there is no getting around having to speak to a child's	

	<p>LEGAL guardian when trying to gain access to services.</p> <p>Member Carol felt that the main problem is that people are not referring people to the AAHSD. She feels that the problem is bigger than just the people who came to the Nov.13 meeting. She has since talked to 2 other professionals who told her they are not referring people here.</p> <p>Member Yasmin said that she agreed that the problem is broader than the 5/6 people that spoke at the meeting. The perception of the community is very important to help us improve access. The phones not being answered is a major problem, but relationship building and communication is key to finding solutions. Being defensive will not help.</p> <p>Member Janise agreed that it is very important to help find solutions to the perception that AAHSD is not providing adequate services but first we need to find out WHAT specifically that the District is providing. She asked ED Brad Farmer for clarification.</p> <p>ED Brad stated that some of the information from the public comments made at the Nov 13 meeting was not accurate. There is not a waiting list at the AAHSD. They have always had PCIT and CPP. He listed the various Clinicians/ Staff and their qualifications/backgrounds. There has been some turnover but some of those staff have since returned. He said that they are continuously working on the phone problems and looking for solutions. He stated that within the building is a mental health advocacy group that is independent from the AAHSD.</p> <p>Clinic Manager Tynese said that she had given a presentation at DCFS at a prior time. She also explained the process of</p>	
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	<p>what happens when a call is made to AAHSD.</p> <p>Director of Mental Health Yancey explained the process that has shortened the time for a mental health assessment and also the progress that has been made with the AT&amp;T phone problems.</p> <p>Member Carol mentioned that also another problem is that many times the person who is answering the phone does not know who to refer the call to. She suggested that people be cross trained and some type of random quality assurance happen.</p> <p>Corporate Compliance Officer Tammara assured the committee that those things are being done on an ongoing basis.</p>	
	<p>Board Chair Micah commented that the website of the AAHSD should be updated to include specific information that people need for access to services.</p> <p>All people present agreed that there were tangible items that were discussed that could improve public relations within our service areas and with partners that refer people for our services.</p> <p>The Ad Hoc Committee identified 4 specific areas that they would recommend to the full board to ask our ED to clarify what exists now and/or improve if needed.</p>	<p>Public Awareness (PR), Access, Intake, and Services</p>
Date, Time & Location of Next Meeting (Full Board)	Monday, Dec 16 @ 3:15pm	<p>Date and Time: Monday, Dec16@3:15pm</p> <p>Location : Tyler BHC 302 Dulles Drive Lafayette, LA 70506</p>
Adjournment	Quinta Thompson/Yasmin Welsh moved/seconded adjournment	Meeting adjourned at 7:43 p.m.
Submitted by Secretary		Secretary, AAHSD Board of Directors